

# LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 6 DECEMBER 2019

# LSCSB UPDATE: ENDEAVOUR MODEL- HINCKLEY AND BOSWORTH BOROUGH COUNCIL

## Background

- 1. The Leicestershire Safer Communities Strategy Board requested this update.
- 2. The Endeavour Partnership was formed in 2012 in Hinckley and Bosworth to proactively manage and respond to emerging community protection concerns through early identification of issues and subsequent collaboration between key partner agencies.
- 3. The vision of the Endeavour partnership is 'To ensure our communities are even safer, cleaner and tidier places to live and visit by the more effective and efficient use of resources."

#### **How it works:**

- 4. The Endeavour partnership deals with a wide range of community protection issues and consists of a wide range of partner agencies and teams including borough council departments such as community safety, environmental health, planning, housing and street scene, Leicestershire County Council departments such as community safety and trading standards, together with the police and fire service. Other agencies and third sector organisations also work with the Endeavour team as and when required.
- 5. The Endeavour partnership is structured in such a way that it involves both strategic and operational means of delivery. On a monthly basis the wider Endeavour partnership meets to consider and progress strategic objectives including emerging threats, future projects and campaigns. The operational element of the Endeavour partnership meets more frequently, and seeks to implement a more immediate response to emerging incidents.
- 6. The partnership's structure enables an extremely pro-active and holistic approach to tackling community protection. It has information sharing agreements in place that enable the daily sharing of data and intelligence via access to partner agency systems. The partnership utilises a coordinator role to look at data from a number of agencies which enables proactive identification of issues that need a strong partnership response and enables us to identify issues that may be being reported to more than one agency. Much of the operational element of the partnership is informed by the Endeavour Cocoordinator whose remit includes reviewing police crime management systems

to identify incidents or concerns which then require a partnership response. The daily tasking process is shown in the diagram below:

#### **DAILY REVIEW PROCESS**

**STAGE** 

**NOTES** 

HBBC OFFICER REVIEWS STORM, SENTINEL AND NICHE

Information to be considered in context of other data held on council and partner systems

HBBC ENDEAVOUR
COORDINATOR HIGHLIGHTS
INCIDENTS OF RISK AND
SHARES WITH KEY HBBC
OFFICERS AND DESIGNATED
POLICE

To be decided using the NDMM, with regard to the key aims of the Endeavour Team. This review is to share intelligence. Not all items listed on review require further action.

HBBC ENDEAVOUR
COORDINATOR TASKS OUT
HIGH RISK ACTIONS THAT NEED
IMMEDIATE ATTENTION TO
POLICE, HBBC SERVICES AND
OTHER PARTNER AGENCIES

Consideration to be given to other competing priorities affecting members of the Core Endeavour Team. In the event of a dispute, second line managers from HBBC and Hinckley Police to mediate and resolve

HBBC OFFICER PROVIDES
DIRECTION FOR CASES
IDENTIFIED AS REQUIRING LESS
URGENT ACTION, USING EMAIL
AND SENTINEL TASKING AS
NECESSARY

Cases will be managed by individual lead officers, and supervised by first line managers from lead agency.

## Key considerations when adopting an Endeavour Model

- 7. There is agreement across the partners that the Endeavour Model is an effective model that has improved our response to community protection, has enabled early identification of threat, risk and harm and has improved our joint response to ensure better outcomes for individuals and communities. It has also removed duplication as partner agencies are aware of each other's involvement at an early stage.
- 8. There is a staffing cost associated with introducing an Endeavour Co-ordinator. The Endeavour Co-ordinator is employed by Hinckley and Bosworth Borough Council.
- 9. Increased demand/risk— the coordinator role enables early identification of joint agency issues and highlights areas of vulnerability. This has led to an increased workload and has impacted on the capacity of partner teams, in particular the anti-social behaviour and housing team at the borough council. The set up means that council teams are aware of an increased amount of community protection issues which in turn can increase the amount of risk on the authority. The set up requires a cultural change. There is a greater degree of information sharing and a coordinator tasking both the council and the police. This partnership focusses heavily on vulnerability and early intervention.

#### Recommendation

10. That the Board notes the contents of the report.

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